

# From our Homepage, click on the Online Services link

iowa.gov | Agencies Online Services

**Iowa Department of Public Health**  
Promoting and Protecting the Health of Iowans

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## Bureau of Professional Licensure



Athletic Training

Barbering

Behavioral Science

Chiropractic

Cosmetology Arts & Sciences

Dietetics

Hearing Aid Dispensers

Massage Therapy

Mortuary Science

Nursing Home Administrators

Optometry

Physical & Occupational Therapy

Physician Assistants

Podiatry

Psychology

Respiratory Care

Sign Language Interpreters & Translators

Social Work

### Bureau Home

#### Bureau Announcements

**Coming Soon!!**

The Bureau of Professional Licensure is excited to announce a new online licensing system. The system will allow licensees to complete the following tasks:

- Apply for initial licensure
- Renew your license
- Reactivate your license
- Request a license verification
- Change your name/address
- Attach documents to your license

Access to the current online license system will be intermittent during the transition.

#### Renew Your License Online!

Online license renewal is fast and safe!

[Click here to renew online](#) up to 60 days before your current license expires and follow the directions. You will be asked to verify that you have met the continuing education requirements. You may renew your license for 30 days after your current license expires but will be required to pay a late fee.


Paper applications will NOT be mailed this year. Instead you will receive a postcard as a reminder it is time to renew the license.

If you do not renew online you may download a paper renewal at this web site. Select your board from the navigation list to the left. On your board's home page, find the Renewal page in the navigation list to the left. Click on the renewal application link and print the form.

#### Who We Are

The Bureau of Professional Licensure is a Bureau within the Iowa Department of Public Health with 19 licensure boards

# To start the process, you will need to create an account. Select Create and Account



The screenshot shows the homepage of the Iowa Department of Public Health Bureau of Professional Licensure. The website has a blue header with the Iowa.gov logo and navigation links. A search bar is located in the top right corner. The main banner features a group photo of professionals and lists various licensed professions. A left sidebar contains navigation links, with 'Create an Account' highlighted by a red circle. The main content area includes a welcome message, a list of services, and instructions for creating an account.

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**Iowa Department of Public Health**  
**Bureau of Professional Licensure**

Athletic Training - Barbering - Behavioral Science - Chiropractic  
Cosmetology - Arts & Sciences  
Dietetics - Hearing Aid Dispensing - Massage Therapy  
Mortuary Science - Nursing License Administrators - Optometry  
Physical & Occupational Therapy  
Physician Assistants - Podiatry - Psychology - Respiratory Care  
Sign Language Interpreters & Transliteration  
Social Work - Speech Pathology & Audiology

**Bureau of Professional Licensure**

**Home Page**

Welcome to our online services. This site is designed for both the public and licensees.

- Apply for initial licensure
- View the status of an application once submitted
- Renew your license
- Reactivate your license
- Request a license verification
- Change your name/address
- Attach documents to your license
- Request a list of licensees

**Licensees/How Licensees**

**IMPORTANT!!** You must Create an Account before continuing. Click [here](#) to view a tutorial on creating your account.

Select Licensing service from the banner on the left.

Select Apply for License

- This link is for individuals that are applying for their initial license.

Select My Licensee

- This link is for individuals that have received a license from the bureau.

**General Public**

Select General Public from the banner on the left.

Select Public License Search

- This will allow you to search to determine if an individual has received a license from any of our licensing boards.

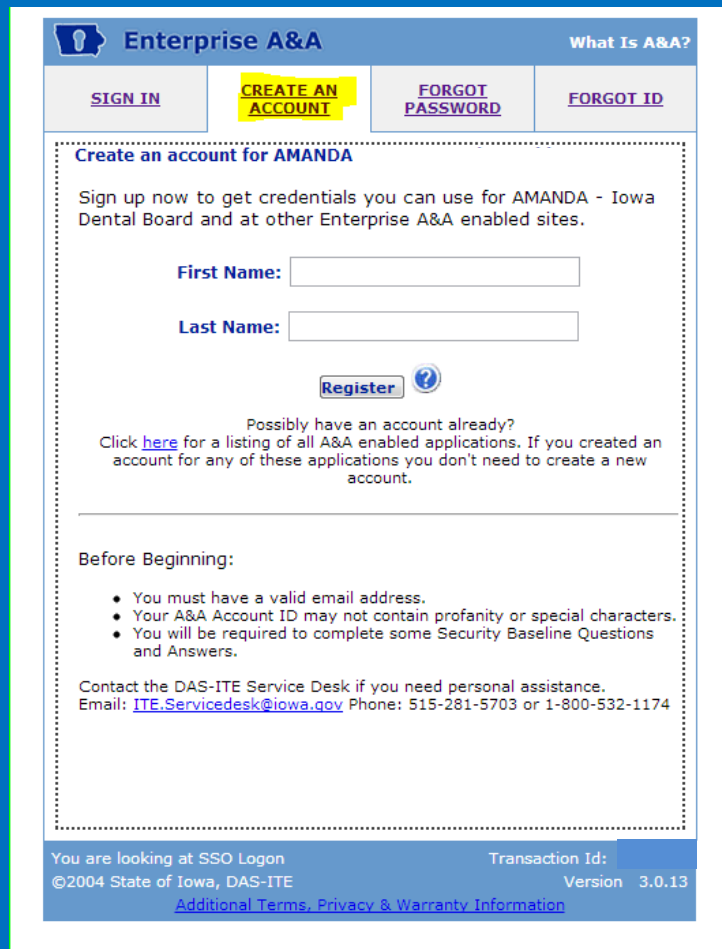
Select File a Complaint

- This will allow you to file a complaint with one of our licensing boards.

Bureau of Professional Licensure | Bureau Phone R (515) 281-0134 | Fax R (515) 281-3121

You need to create an account by clicking on the Create Account tab, enter the required information and click on the register button.

You must have a valid personal email address to create an account.



The screenshot shows the 'Enterprise A&A' login and registration interface. At the top, there's a header with the 'Enterprise A&A' logo and a link 'What Is A&A?'. Below the header is a navigation bar with four buttons: 'SIGN IN', 'CREATE AN ACCOUNT' (highlighted in yellow), 'FORGOT PASSWORD', and 'FORGOT ID'. The main content area is titled 'Create an account for AMANDA'. It contains a paragraph explaining the purpose of the account, followed by input fields for 'First Name' and 'Last Name'. Below these is a 'Register' button with a help icon. A link 'here' is provided for users who might already have an account. A section titled 'Before Beginning:' lists three requirements: a valid email address, no profanity in the account ID, and completion of security questions. Contact information for the DAS-ITE Service Desk is provided at the bottom of the main content area. The footer contains the text 'You are looking at SSO Logon', 'Transaction Id:', '©2004 State of Iowa, DAS-ITE', 'Version 3.0.13', and a link to 'Additional Terms, Privacy & Warranty Information'.

**Enterprise A&A** [What Is A&A?](#)


[SIGN IN](#) [CREATE AN ACCOUNT](#) [FORGOT PASSWORD](#) [FORGOT ID](#)

**Create an account for AMANDA**

Sign up now to get credentials you can use for AMANDA - Iowa Dental Board and at other Enterprise A&A enabled sites.

**First Name:**

**Last Name:**

[Register](#) 

Possibly have an account already?  
Click [here](#) for a listing of all A&A enabled applications. If you created an account for any of these applications you don't need to create a new account.

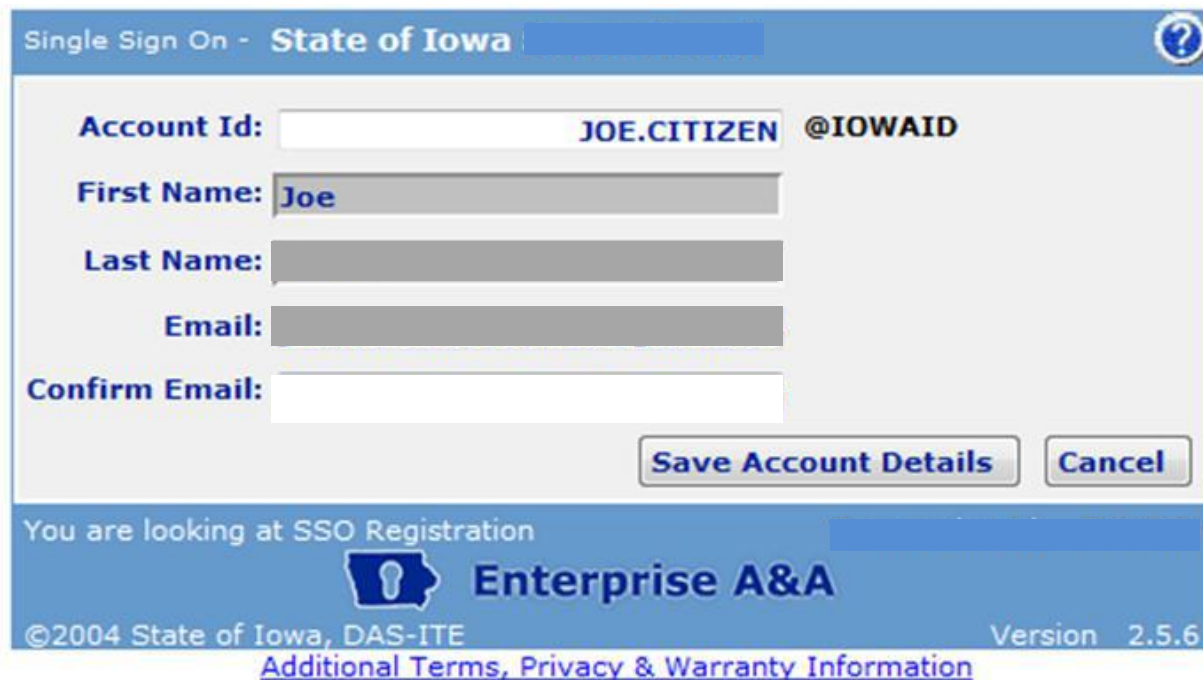
**Before Beginning:**

- You must have a valid email address.
- Your A&A Account ID may not contain profanity or special characters.
- You will be required to complete some Security Baseline Questions and Answers.

Contact the DAS-ITE Service Desk if you need personal assistance.  
Email: [ITE.ServiceDesk@iowa.gov](mailto:ITE.ServiceDesk@iowa.gov) Phone: 515-281-5703 or 1-800-532-1174

You are looking at SSO Logon Transaction Id: \_\_\_\_\_  
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[Additional Terms, Privacy & Warranty Information](#)

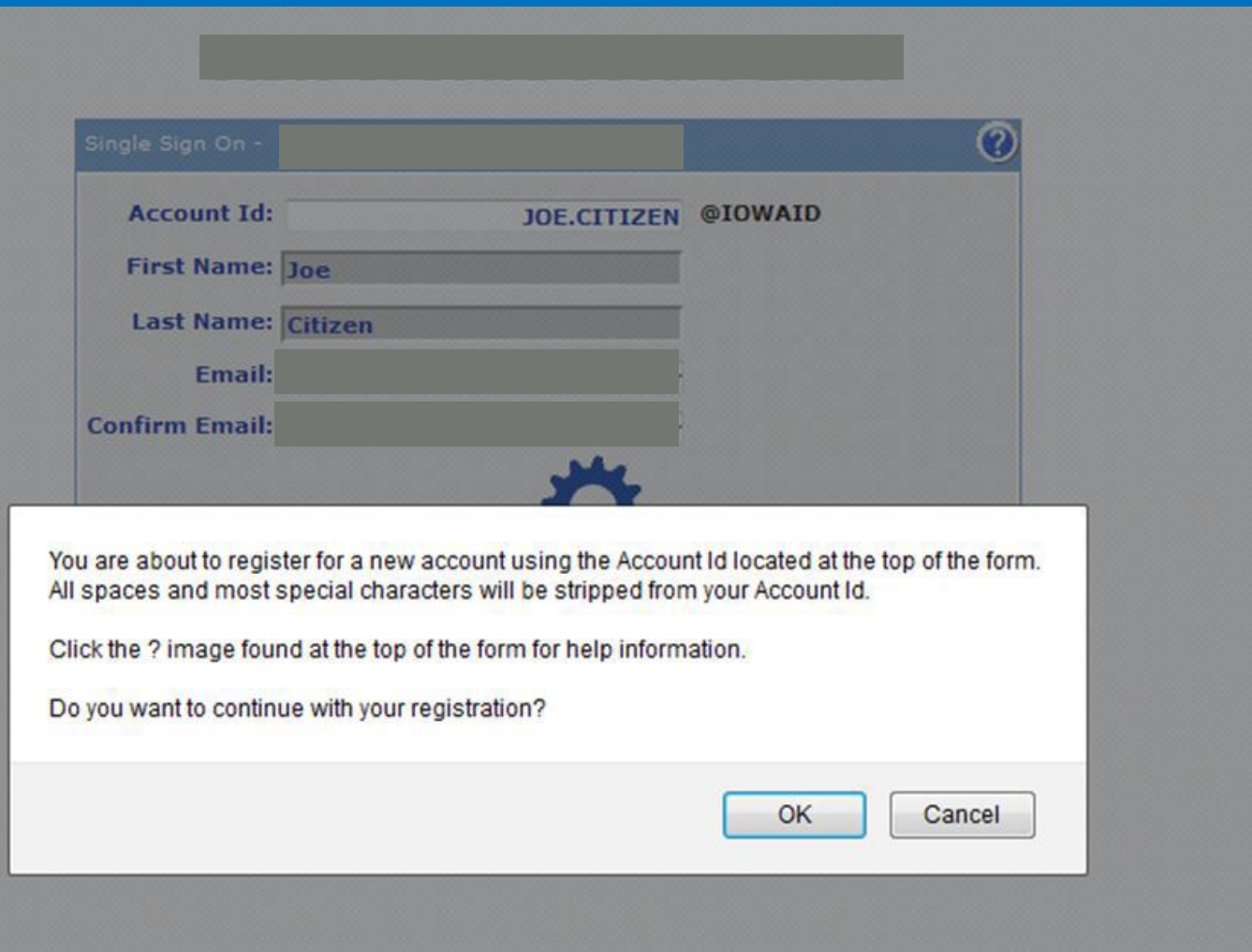
This screen requires you to enter your email twice, then click on the Save Account Details button. If a message appears the email is already being used by an existing account, you will need to call the ITE service desk at 515-281-5703 or 800-532-1174 to have the account password reset.



The screenshot shows a web form titled "Single Sign On - State of Iowa". The form contains the following fields and elements:

- Account Id:** A text box containing "JOE.CITIZEN" followed by "@IOWAID".
- First Name:** A text box containing "Joe".
- Last Name:** An empty text box.
- Email:** An empty text box.
- Confirm Email:** An empty text box.
- Buttons:** "Save Account Details" and "Cancel".
- Footer:** "You are looking at SSO Registration", the "Enterprise A&A" logo, "©2004 State of Iowa, DAS-ITE", "Version 2.5.6", and a link to "Additional Terms, Privacy & Warranty Information".

After “Save Account Details” is selected, this screen is displayed, click OK



The image shows a 'Single Sign On' registration window. The window has a title bar that says 'Single Sign On -' followed by a redacted area and a help icon. The form contains the following fields:

- Account Id:** JOE.CITIZEN @IOWAID
- First Name:** Joe
- Last Name:** Citizen
- Email:** (redacted)
- Confirm Email:** (redacted)

Below the form is a confirmation dialog box with the following text:


You are about to register for a new account using the Account Id located at the top of the form. All spaces and most special characters will be stripped from your Account Id.

Click the ? image found at the top of the form for help information.

Do you want to continue with your registration?

At the bottom right of the dialog box are two buttons: **OK** and **Cancel**.

# The next screen will direct you to check your email to complete the process of creating an account.

Single Sign On - State of Iowa

An email has been sent to the email address you provided. It will contain your Account id and instructions to complete your registration.


The email that was just sent to you may show up in a matter of seconds or could take hours. Once sent we have no way to track this email to determine if or when you will or have received it. If you do not receive an email within 2 days and or complete the registration process defined in this email you will be required to start the registration process over.

Make sure to check your spam or blocked email folders as in rare occurrences email security products are not allowing this email to be received normally.

**\*\*ATTENTION\*\***

*Deleting browser cookies will prevent you from completing your registration. Some browsers can be configured to delete cookies upon exit. If you are unsure how your browser is configured we recommend you leave this window open and immediately complete the registration using the instruction that have just been emailed to you.*

You are looking at SSO Reg ConfirmationTransaction Id:

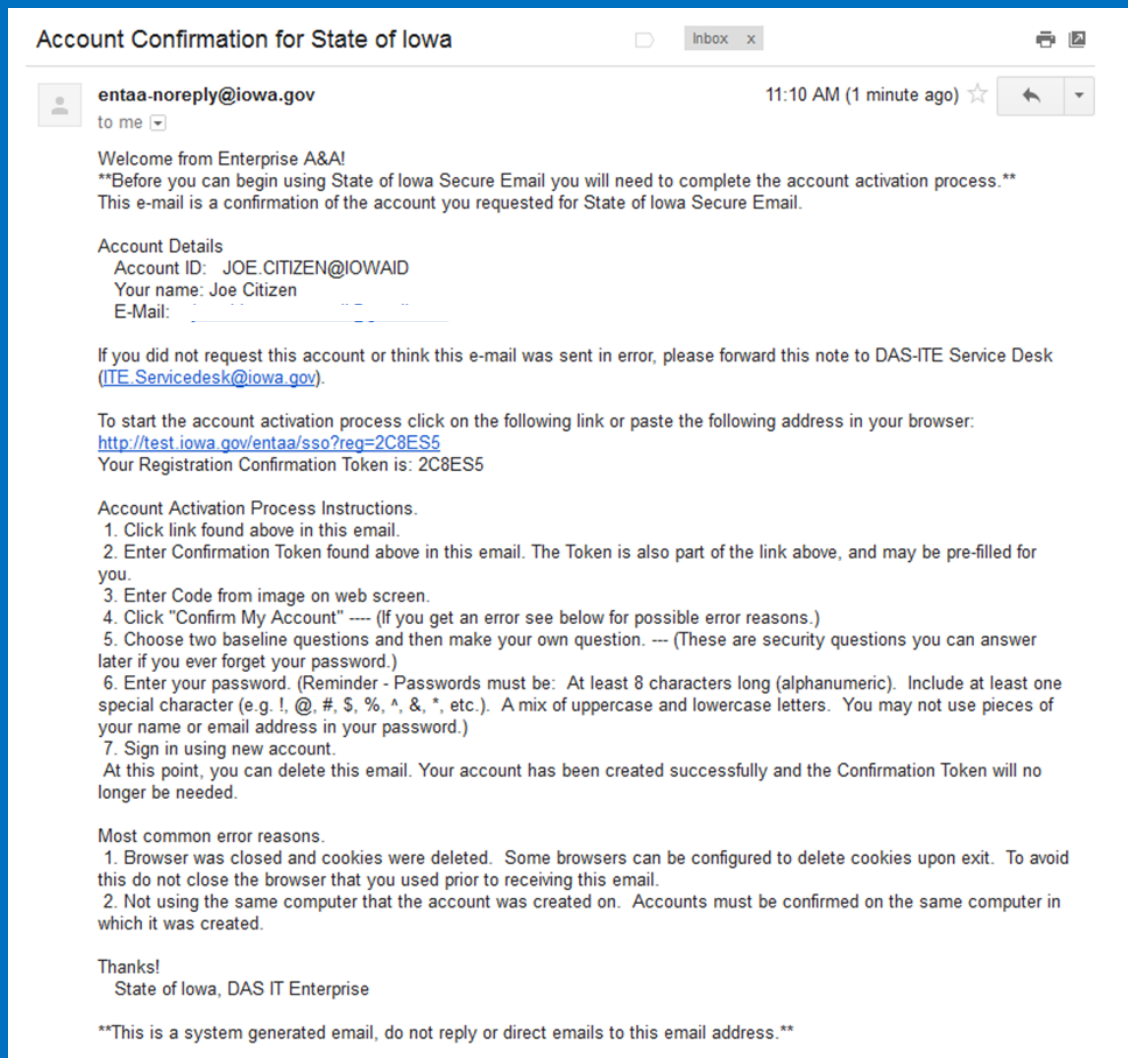
**Enterprise A&A**

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[Additional Terms, Privacy & Warranty Information](#)



# Open the email with the subject “Account Confirmation”



Select security questions and provide answers.  
Write a security question for Question 3 and  
provide your answer. Click Save Identity Baseline

Self Service Password Change - State of Iowa

**Identity Baseline for JOE.CITIZEN@IOWAID**

On this page, you must create your *identity baseline*. This is a set of questions and answers you establish for your account. If you forget your password or lock your account for some reason, you can answer these questions to get access to your account.

**Question 1:**  
- Select Question -  
Answer 1:  Confirm:

**Question 2:**  
- Select Question -  
Answer 2:  Confirm:

**Question 3 (Create your own question.):**  
  
Answer 3:  Confirm:

**Save Identity Baseline**

Some guidelines for setting your baseline:

1. Choose questions and answers that you know well, but that others don't.
2. Avoid special characters like commas or quotes that you may not enter the same way later.
3. Keep your answers simple - for example, use "paperboy" instead of "The Des Moines Register paper delivery" for your first job.
4. You must create your own question when a drop down list is not provided. Usually this is the case for the last one or two questions shown above.

You are looking at SSO Initialize Account Transaction Id:   
 **Enterprise A&A**


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[Additional Terms, Privacy & Warranty Information](#)



# You will need to create a password for your account.



Self Service Password Change - State of Iowa

 You must change your password.

Password Change for **JOE.CITIZEN@IOWAID**

Enter new password:

Confirm new password:

Password Rules:  
Passwords must be: At least 8 characters long (alphanumeric). Include at least one special character (e.g. !, @, #, \$, %, ^, &, \*, etc.). A mix of uppercase and lowercase letters. You may not use pieces of your name or email address in your password.


You are looking at SSO Initialize Account

 **Enterprise A&A**


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# You will be directed back to the sign-in screen.

 Enterprise A&A [What Is A&A?](#)

[SIGN IN](#) [CREATE AN ACCOUNT](#) [FORGOT PASSWORD](#) [FORGOT ID](#)

 You have successfully changed your password. To continue, you will need to log on with the new password.


**Sign into State of Iowa**

Enter your Account Id and password to sign into State of Iowa Secure Email.

Account Id:

Password:

☐ Take me to my Account Options after I Sign In.



Account Id Examples:

- *firstname.lastname@iowaid*
- *firstname.lastname@iowa.gov*
- *firstname.lastname@iwd.iowa.gov*
- *firstname.lastname@dhs.state.ia.us*

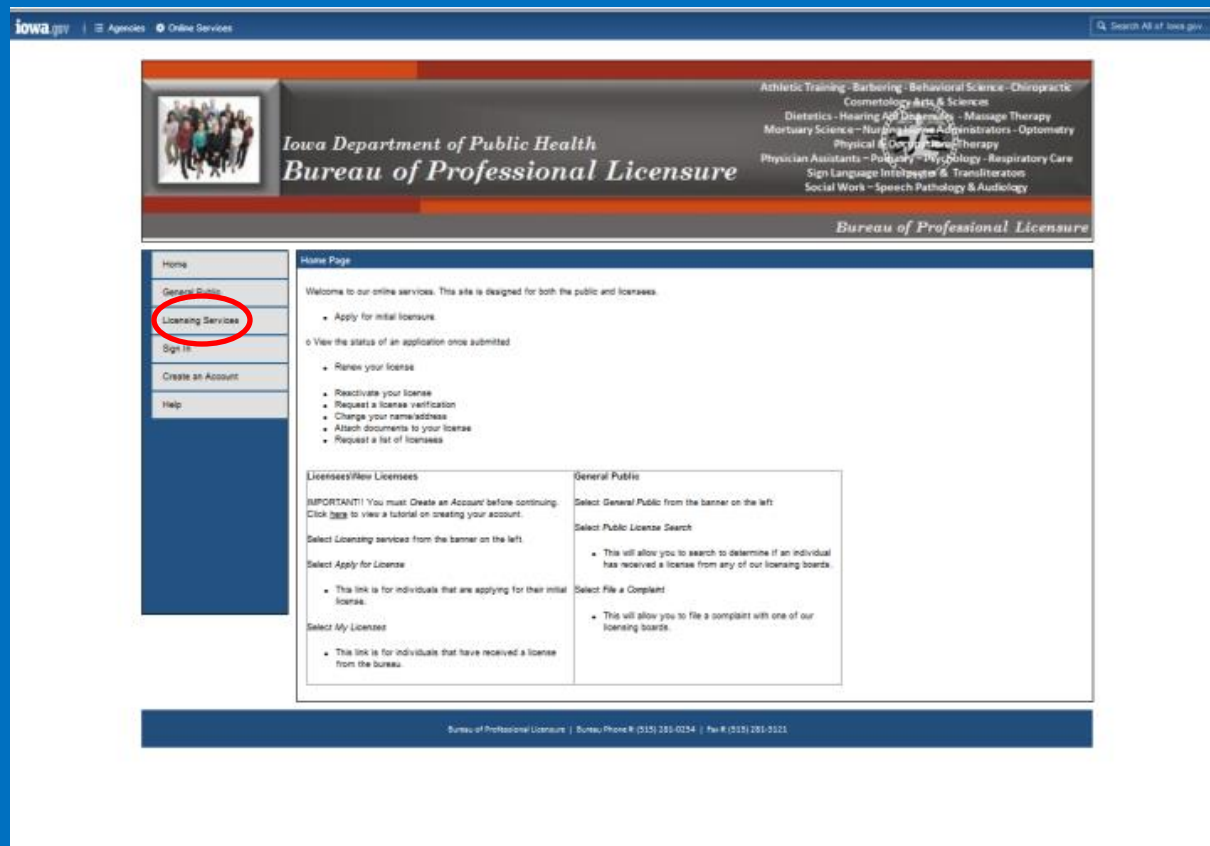
[Need an Account?](#)  
[Forgot Password?](#)  
[Forgot Id?](#)

Contact the DAS-ITE Service Desk if you need personal assistance.  
Email: [ITE.ServiceDesk@iowa.gov](mailto:ITE.ServiceDesk@iowa.gov) Phone: 515-281-5703 or 1-800-532-1174

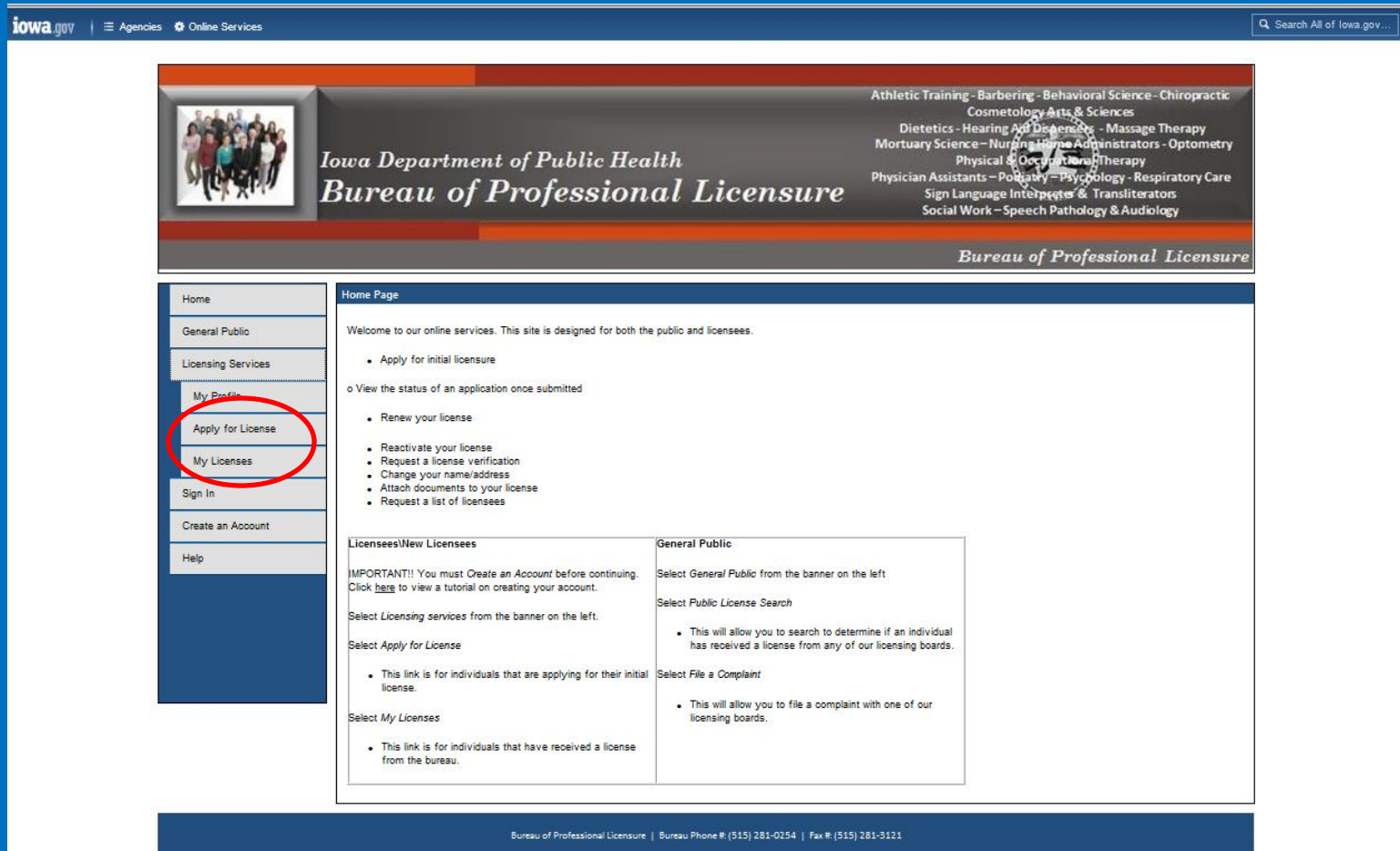
You are looking at SSO Logon Transaction Id:  
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[Additional Terms, Privacy & Warranty Information](#)

This website will enable you to perform the following services online: Apply for initial licensure, Renew your license, Reactivate your license, Request a license verification, Change your name/address, Attach documents to your license.

Select Licensing Services to begin the process.



If you have or have been licensed in the past, select My licenses. My licenses will enable you to renew or reactivate your current or past license. If you are applying for a new license, select Apply for License



The screenshot shows the homepage of the Iowa Department of Public Health Bureau of Professional Licensure. The header includes the Iowa.gov logo, navigation links for Agencies and Online Services, and a search bar. The main banner features a group photo and lists various licensed professions. A left sidebar contains a menu with 'Apply for License' highlighted by a red circle. The main content area provides a welcome message and lists actions for licensees, such as applying for initial licensure, renewing, or reactivating a license. It also includes sections for new licensees and general public information.

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**Iowa Department of Public Health  
Bureau of Professional Licensure**

Athletic Training - Barbering - Behavioral Science - Chiropractic  
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Physical & Occupational Therapy  
Physician Assistants - Podiatry - Psychology - Respiratory Care  
Sign Language Interpreter & Translators  
Social Work - Speech Pathology & Audiology

**Bureau of Professional Licensure**

**Home**  
General Public  
Licensing Services  
**My Profile**  
**Apply for License**  
My Licenses  
Sign In  
Create an Account  
Help

**Home Page**

Welcome to our online services. This site is designed for both the public and licensees.

- Apply for initial licensure
- View the status of an application once submitted
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**Licenses/New Licensees**

**IMPORTANT!!** You must [Create an Account](#) before continuing. Click [here](#) to view a tutorial on creating your account.

Select **Licensing services** from the banner on the left.

Select **Apply for License**

- This link is for individuals that are applying for their initial license.

Select **My Licenses**

- This link is for individuals that have received a license from the bureau.

**General Public**

Select **General Public** from the banner on the left

Select **Public License Search**

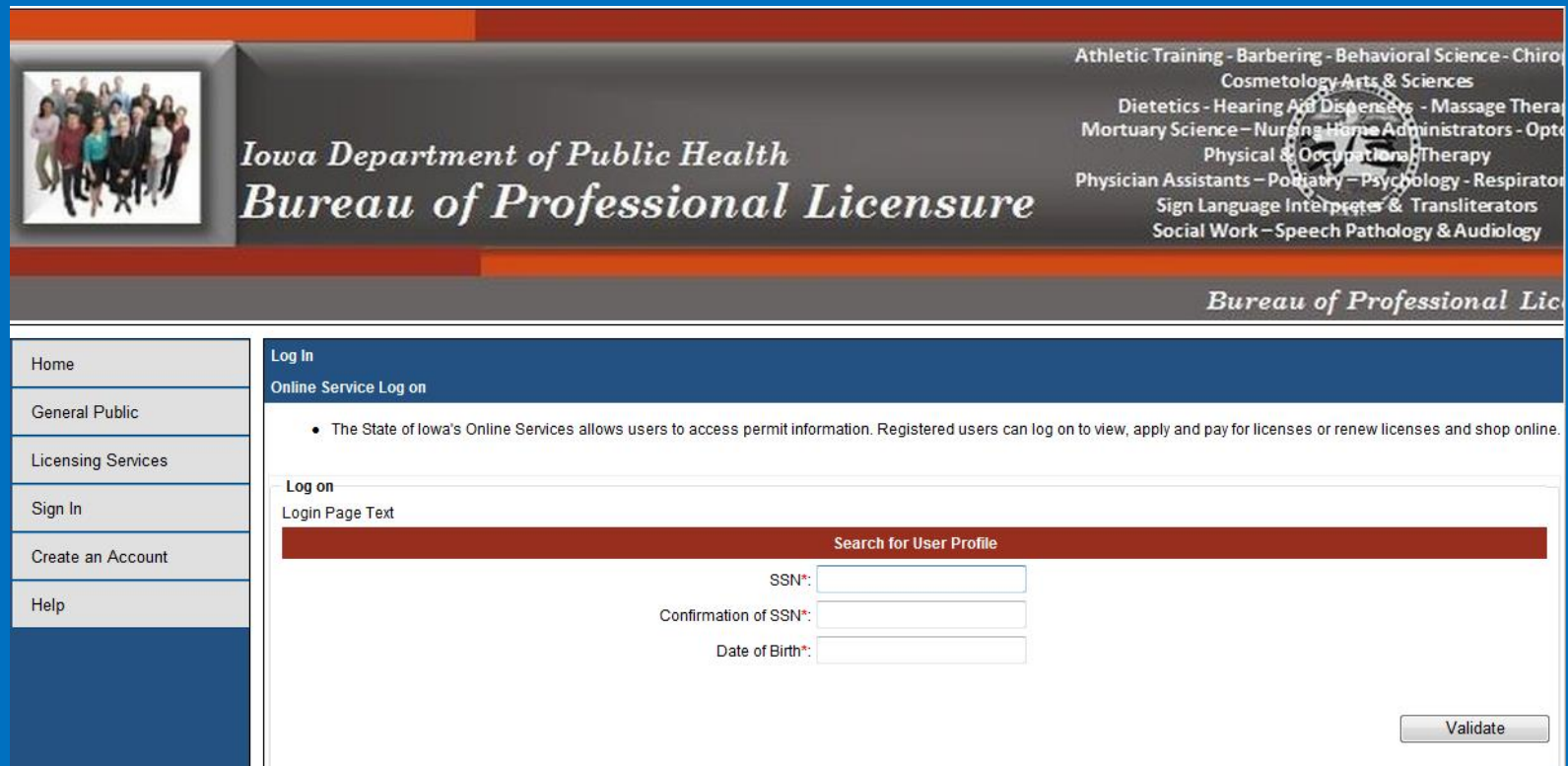
- This will allow you to search to determine if an individual has received a license from any of our licensing boards.

Select **File a Complaint**

- This will allow you to file a complaint with one of our licensing boards.

Bureau of Professional Licensure | Bureau Phone #: (515) 281-0254 | Fax #: (515) 281-3121

Once you have created your account and selected My Licenses you will be required to do one more step. Enter your SS# and Date of Birth in the correct box. You will not be required to do this step again.



**Iowa Department of Public Health  
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**Bureau of Professional Licensure**

Home  
General Public  
Licensing Services  
Sign In  
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Help

**Log In**  
Online Service Log on

- The State of Iowa's Online Services allows users to access permit information. Registered users can log on to view, apply and pay for licenses or renew licenses and shop online.

**Log on**  
Login Page Text

**Search for User Profile**

SSN\*:   
Confirmation of SSN\*:   
Date of Birth\*:

**Validate**